



CONTACT US

+86-592-5503309 sales@yeastar.com www.yeastar.com

Building C09, Software Park Phase III,
Xiamen 361024, Fujian, China

Easy-first Business Communications

Empower, Enhance,
and Future-proof Your Business

Used by more than
650,000
customers globally

Our Products

Digital Value, Delivered.

At Yeastar, we help our customers remove the barriers to a connected and collaborative digital workplace. Through our easy-to-adopt, easy-to-use, and easy-to-manage solutions, we embark our customers on an easy and pleasant digital transformation journey.

P-Series Phone System	1
Voice, video, message, customer experience and more, all in one.	
— Solution Highlights	2
— Plan and Feature List	8
— Editions and Deployment Options	9
Platform Tools for Partner Success	12
Purposely-built platform tools for Yeastar hosted PBX delivery and on-premises devices remote management.	
S-Series VoIP PBX	14
Entry-level on-premises phone system for small businesses.	
VoIP Gateways	15
Standalone FXS/FXO/GSM/PRI/BRI/Cellular VoIP gateways for cost efficiency and operation flexibility.	

P-Series Phone System

Go Boundless with
Easy-first
Unified Communications

- Easy to use
- Easy to manage
- Easy to integrate
- Easy to grow
-



Yeastar P-Series Phone System is a business communication solution that offers companies of all sizes with a complete package for calls, video, messaging and integrations, out of the box. With inbuilt visual call management, integrated video conferencing, advanced contact center features, and ready-made SMS, WhatsApp, Microsoft Teams, CRMs, and more platform integrations, it boosts user experience at all levels and provides everything across desktop, mobile, and browser with simple user apps.

All-integrated for a Better Way of Work

- Full list of enterprise-grade features at no additional costs: call queue, ring group, IVR, voicemail, and more
- Call, meet, chat, and message in one simple app
- Complete inbound and outbound call center features
- PBX-native contacts management
- Powerful 3rd-party platform & tool integrations
- Comprehensive reports

None of the Hassle

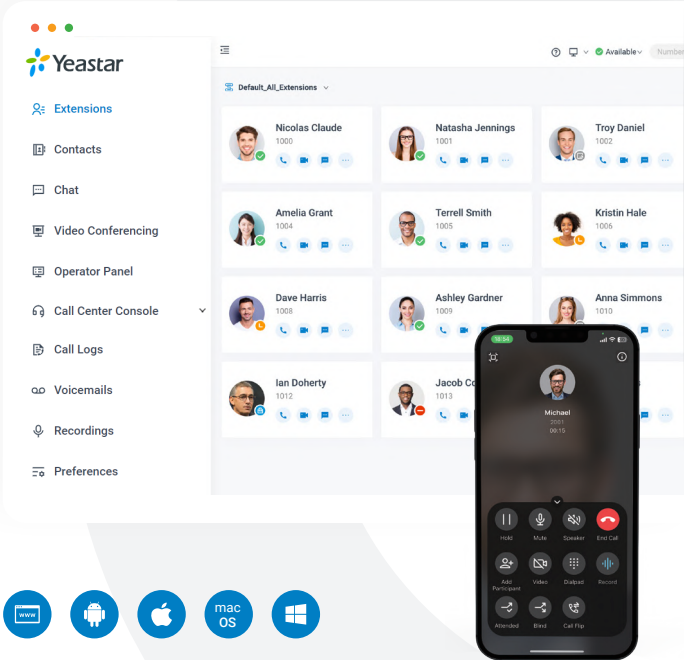
- Available both in the cloud and on-premises
- Plug & play with IP phone auto-provisioning
- Bring your own SIP trunks & providers
- Inbuilt remote access & high availability solution
- Easy configurations and remote management



Easy Call. Meet. Chat.

Linkus UC Clients

Get a fully-featured unified communications app that makes communications easy for everyone, from anywhere.



All office extension features

Handle calls, chat with teams, audio/video conference, message with customers, listen to call recordings, voicemails, and more, all in one simple app.

All contacts in one place

With PBX-native contact management, intuitive phonebooks, and cross-system contacts synchronization, manage all your contacts in one place.

Easily switch devices

Use the app on your web, mobile, or desktop and flip calls seamlessly between devices.

- ✓ Web/Mobile/Desktop Clients
- ✓ Lightweight Google Chrome Extension

Integrated Video Conferencing

Meet and connect your teams and customers from anywhere, instantly and securely. The web-based video conferencing feature provides HD audio and video, embedded screen sharing, in-meeting team chat, and more functionalities to help you get more out of every meeting.



Easy Customer Service

Advanced Call Center Features

Inbound & Outbound

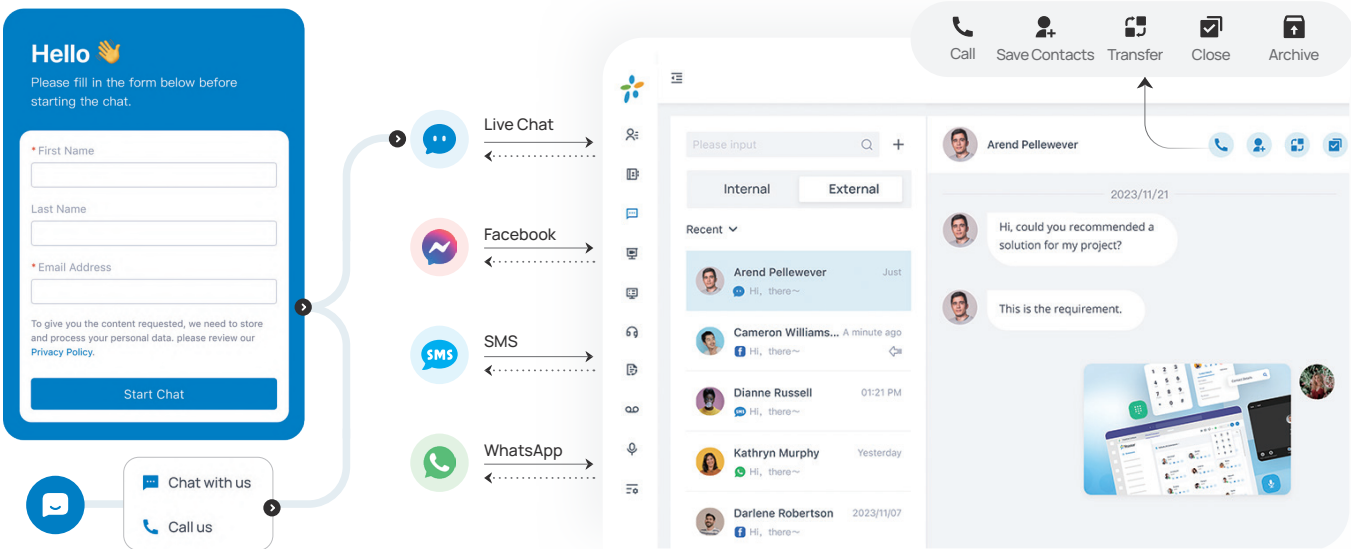
Deliver exceptional customer services with all the agent and supervisor tools that drive faster call resolution and boost agent productivity.

- Enhanced IVR, skills-based routing, priority queue and more
- Switchboard-type Queue Panel for all operations in one place
- Real-time wallboard & SLA performance monitoring
- Auto dialers for outbound call campaigns
- Automatic queue callback settings
- Call recording & monitoring for agent coaching
- Call note, missed call disposition, and queue call logs
- Post-call survey and 17 pre-built reports



Omnichannel Messaging

Manage all your customer chats in one single inbox. Reduce the number of tabs your teams need to keep track, while delivering enhanced customer services with automatic agent assignment, message queue, contact matching, and more.

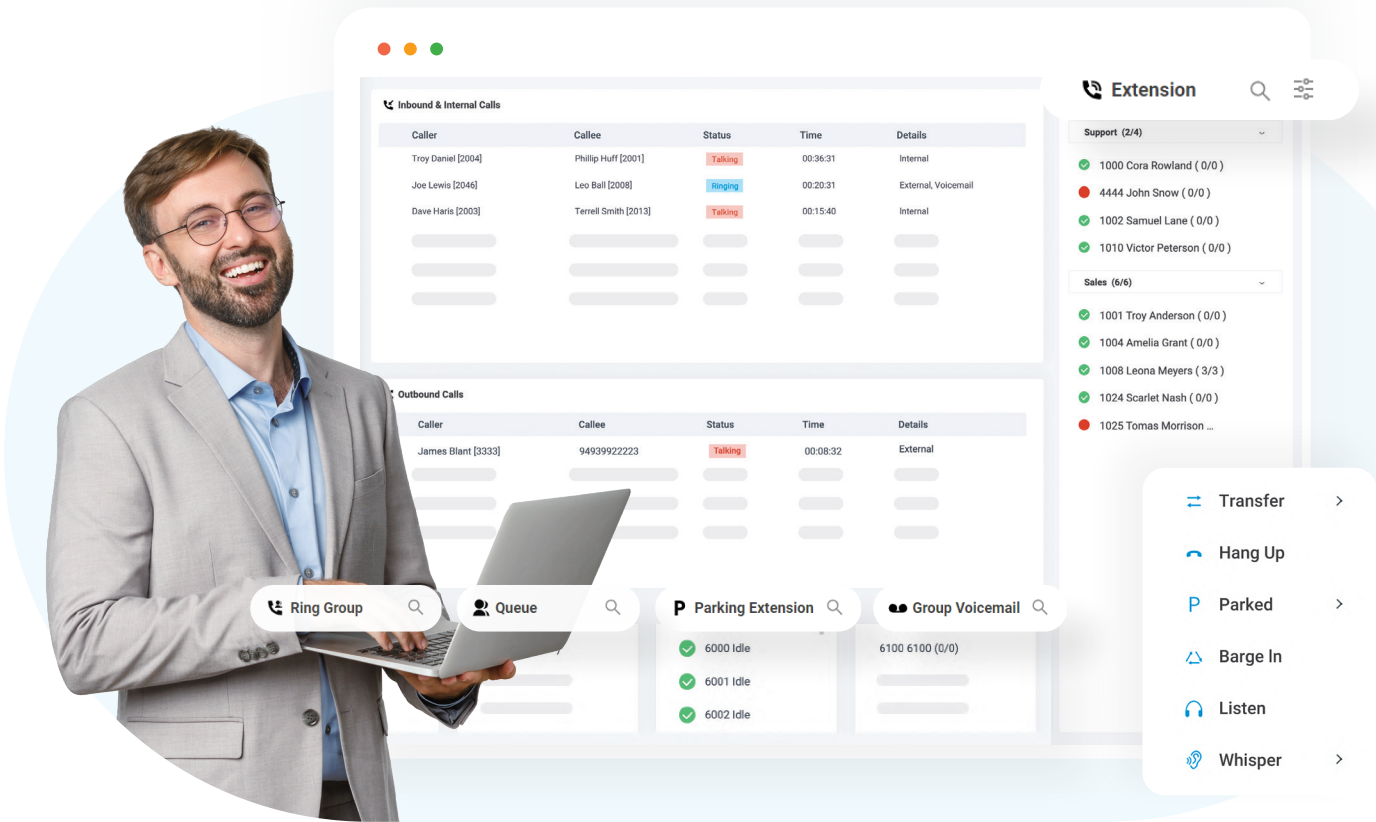


Easy Call Control

Call Operator Panel

Manage incoming calls based on the availability of employees. The web-based operator panel gives you a graphical, holistic view and complete control of the call activities in your company in real-time.

- Inbound/outbound call activities in one view
- Real-time state of available call destinations
- Drag-and-drop call distribution
- Advanced call control with clicks
- Ideal for companies that have receptionist and supervision requirements to achieve next-level call management efficiency



More Innovative Call Control Features

Desk Phone Control (CTI)

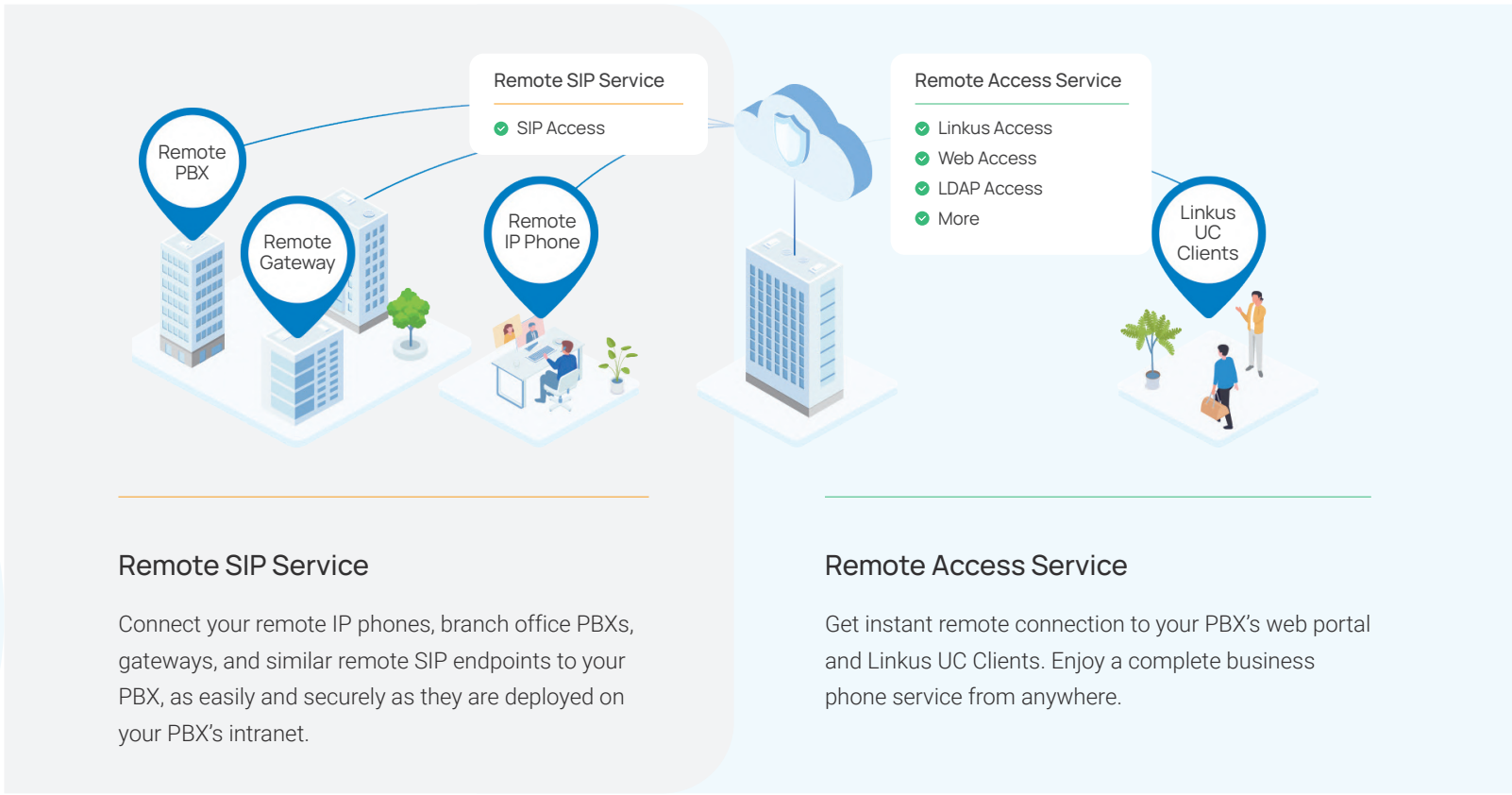
Turn Linkus desktop/web client into CTI mode to click-to-dial and control calls on computer while talking through your IP phone.

Function Keys

Create shortcuts for frequently used functions and enjoy one-click operations of speed dial, intercom, extension BLF status monitoring, and more.

Easy Remote Access

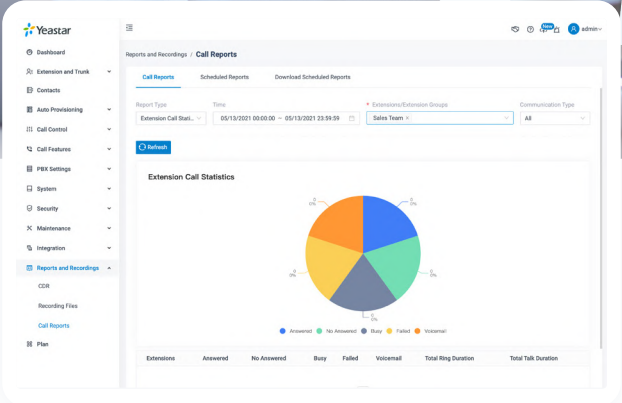
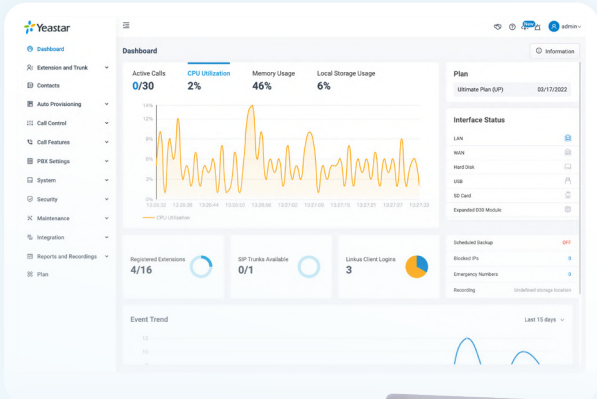
With Yeastar Remote SIP Service and Remote Access Service for your P-Series Phone System, everyone and every SIP-enabled device can be part of your office communications system, whether they are in the office, at home, or remote.



- ✓ Custom PBX domain name (FQDN service) for easy remote SIP registration & PBX web access.
- ✓ Private & secure remote access tunnel that overcomes common firewall and networking issues.
- ✓ Effortless setup. No risky port forwarding and extra setup at both the remote and the PBX location.
- ✓ Enhanced security with enterprise-grade data encryptions and system-inbuilt security rules.
- ✓ Granular remote access permission based on features, IP address, extension account, etc.
- ✓ Better remote call quality by resolving the NAT Traversal issues at the remote location.

* The remote access solution is designed especially for Yeastar P-Series PBX Appliance and Software Edition. The Cloud Edition doesn't need the solution for remote connectivity.

Easy Administration



Management

- Intuitive admin portal and point-and-click configuration
- Granular user permissions based on user roles and groups
- Graphical system performance dashboard
- Automatic upgrade, backup, and restore
- Historical & scheduled reports and event notifications

Security

Dynamic call encryption is just the beginning. Yeastar PBX is certified to the most rigorous security compliance standards and boasts a leading list of security features such as login two-factor authentication, auto/statistic IP defense, and more.



High Availability Solutions

- **99.99% Uptime** for Cloud PBX hosted by Yeastar. The distributed cloud architecture is powered by the global resilient AWS facilities.
- **Hot Standby.** Solid dual-server redundancy with real-time PBX replication, auto heartbeat check, and near-instant failover.
- **Cross-region Disaster Recovery** to maintain uninterrupted call services even in case of regional disasters like network failure or power outage. *

* Supported only on Yeastar P-Series PBX Software Edition.

Easy Integration

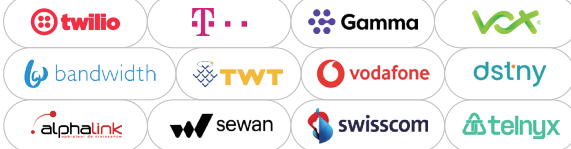
Yeastar P-Series Phone System works perfectly with your existing infrastructure and IT services.

IP Phone Auto Provisioning



400+ Models 14+ Brands

SIP Trunk Interoperability

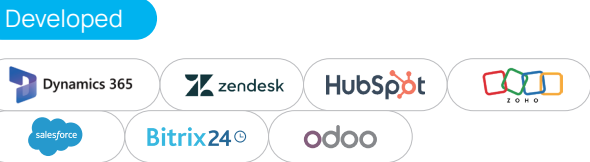


150+ ITSPs

Headset



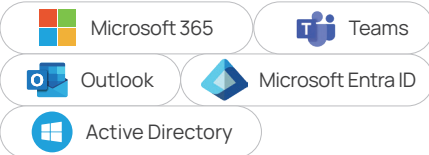
CRM and Helpdesk



Custom Integration Template

Works with any CRM or helpdesk that supports REST API

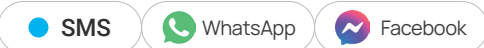
Microsoft-related



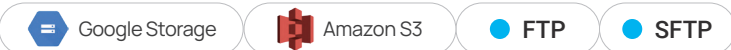
Database Contact Sync



Messaging



File Remote Archiving



Hotel Features & PMS Integration

Use the PBX-integrated hotel management features or integrate with any PMS supporting FIAS portocal, enabling easy room check-ins/out, status monitoring, wake-up call scheduling, etc.

Mircosoft Teams Integration

Integrate with Microsoft Teams to enable enterprise voice and call handling right inside Teams. Use your existing SIP trunks and eliminate costly Microsoft calling plans.

Open APIs and Linkus SDKs

Build your own custom integrations with our open APIs or Linkus SDKs. The possibilities are immense: in-app calling, intelligent call control, data synchronization, and more.

P-Series Phone System Feature Plans

Advanced Business & UC	Standard	Enterprise	Ultimate
Team Chat	•	•	•
Remote Access Service	•	•	•
Remote SIP Service		•	•
Phonebook		•	•
Call Note		•	•
Call Accounting		•	•
Voicemail Announcement		•	•
Video Calls & Video Conferencing			•
Disaster Recovery*			Optional
Call Center			
Skill-based Routing		•	•
Queue Callback		•	•
Queue Panel		•	•
Wallboard		•	•
SLA Monitoring & Alerts		•	•
Post Call Survey		•	•
Call Center Reports		•	•
Outbound Call Center* Auto Dialer, Campaign Wallboard, Agent Inbox, Campaign Management, etc		Optional	Optional

Omnichannel Messaging	Standard	Enterprise	Ultimate
Live Chat		•	•
SMS Integration		•	•
Facebook & WhatsApp Integration		•	•
Integrations			
CRM & Helpdesk Integration Developed: Dynamics 365, Zoho, Salesforce, HubSpot, Bitrix 24, Odoo, Zendesk Custom Integration Template: Works with any RESI API-supported system		•	•
Microsoft 365 Integration Teams, Outlook, Azure AD (Entra ID)		•	•
Google SSO		•	•
Database Contacts Sync Microsoft SQL, LDAP		•	•
File Remote Archiving Google Storage, Amazon S3, FTP, SFTP		•	•
Active Directory Integration			•
Linkus SDKs			•
Hotel Solutions			
Hotel Management Module	Optional	Optional	Optional
Hotel PMS Integration*	Optional	Optional	Optional

Basic Features Included in All Plans

Telephony	Business	Administration	Unified Communications
Call Routing	Call Operator Panel	Web Admin Portal & Dashboard	Linkus UC Clients
Call Forwarding	Desk Phone Control (CTI)	Extension Group & Organization	• Web Client
Call Parking / Pickup	BLF Support	User Role & Permission	• Mobile: iOS & Android
Call Transfer (Attended/Blind)	Busy Camp-on	IP Phone Auto Provisioning	• Desktop: Windows & MacOS
Call Waiting	Business Hours & Holidays	SIP Forking	• Google Chrome Extension
Call Flip / Switch	Multi-Time Zones	Event Logs & Notficatoins	Presence & Custom Messages
Ring Group	Boss-Secretary	Troubleshooting	Audio Conferencing
Paging & Intercom	Hot Desking	Backup and Restore	T.38 Fax
Caller ID	Emergency Calling	Built-in SMTP Server	Fax to Email
Dial by Name	Feature Code	Network Drive*	Voicemail
Speed Dial	Function Key	SNMP Support	Voicemail to Email
AutoCLIP	LDAP Server	Spilt DNS	Voicemail Transcription
CID/DID-based Call Routing	TAPI Driver	Hot Standby*	Group Voicemail
Direct Inward/Outward Dialing	Basic Call Center	Security	Personal & Company Contacts
DNIS	Call Recording	SRTP & TLS Call Encryption	Call Pop-up URL
DND (Do Not Disturb)	Listen/Whisper/Barge-in Monnitoring	Auto & Static Defense	Headset Integration
Custom Prompts	IVR	Global Anti-hacking IP Blocklist	Open APIs*
Distinctive Ringtone	Queue	Allowed Country IP's & Codes	Multiple PBX Management
Music on Hold	Queue Priority & Acceleration	Outbound Call Frequency Restriction	Yeastar Central Management
MOH Playlist & Streaming	Queue Annoucement	Password Policy Enforcement	Remote Management
CDR & Basic Call Reports	Queue Call Logs & Missed Call Disposition	Two-factor Authentication (2FA)	Trunk Sharing*

Plans and Deployment Mode

	Standard Plan	Enterprise Plan	Ultimate Plan
Supported P-Series Edition	Appliance	Appliance, Software, Cloud	Appliance, Software, Cloud

The P-Series Appliance comes pre-installed with all the basic features. The support of features marked with an asterisk (*) are subject to P-Series editions and models.

Editions and
Deployment Options

Yeastar P-Series Phone System is available in three editions: Appliance Edition, Software Edition, and Cloud Edition, supporting easy and flexible deployment in the cloud or on-premises.

Yeastar-hosted

Partner-hosted

PCE

P-Series Cloud Edition

Start in minutes

Get started in minutes with minimal investment. Yeastar takes care of all the server-side hard work for you.

Fully-managed. No server to maintain

Choose the server location:
US, Europe, APAC, and more

Unlimited scalability

White-label available

BYOI Available

You can also choose to bring your own cloud infrastructure for the entire UCaaS service delivery and management platform hosting.

PSE

P-Series Software Edition

Hands-on Control

Cloud or On-prem

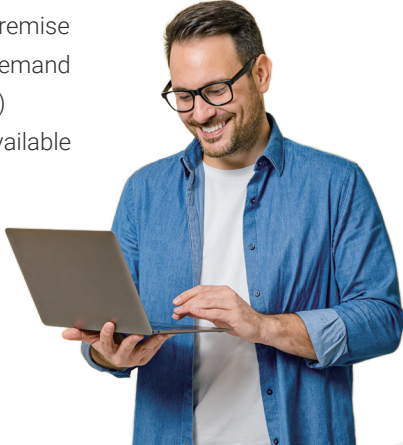
Self-host the PBX in your public cloud, private cloud, or local data center and enjoy complete hands-on control.

Self-managed with hands-on control

Deployed on your server:
Cloud or on-premise

Scalable on demand
(Up to 10,000)

White-label available





PAE

P-Series Appliance Edition

Plug and play

Plug-and-play ready appliance with fixed user capacity (Up to 500), innovative modular hardware design, and flexible telephony interfaces.

P-Series

Cloud Edition



With both business customers and service providers in mind, P-Series Cloud Edition strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity.

- Start in minutes with the least upfront. No IT expertise is required.
- 99.99% uptime, load balancing, and active-active high availability.
- Hosting architecture powered by Amazon AWS with globally distributed data centers.
- Unlimited scalability. Go at your own speed to scale up and down users.
- White label and BYOI (Bring Your Own Infrastructure) available



P-Series

Software Edition



Self-managed in your cloud or on-premises server, P-Series Software Edition comes fully packaged and is ready to run on any VMware, Hyper-V, KVM, or Proxmox compatible virtual machines and cloud platforms like Amazon AWS, Microsoft Azure, Google Cloud, and more.

- Almost tech-free deployment with launch wizard
- Scalable on demand. Support up to 10,000 users
- Embedded in your security concept
- Friendly for remote workforce even when deployed on-premises



P-Series

Appliance Edition

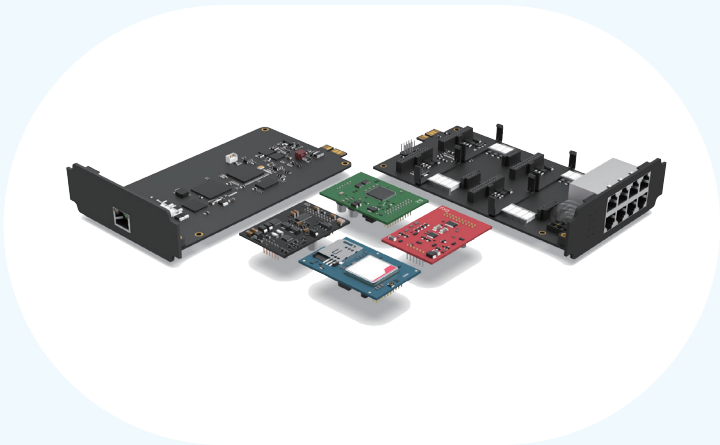


Model	P520	P550	P560	P570
				
Base Users / Max Users	20	50	100 / 200	300 / 500
Max Concurrent Calls	10	25	30 / 60	60 / 120
Base / Max Call Center Agents	20	50	100 / 200	300 / 500
Max FXS Ports	4	8	8	16
Max FXO/BRI Ports	4	8	8	16
Max GSM/3G/4G Ports	1	4	4	6
Max E1/T1/J1 Ports	–	–	1	2
Expandable D30	–	0	1	2
NFC Read/Write	–	Yes	Yes	Yes
Ethernet Interfaces	2 x (10/100 Mbps)	2 x (10/100/1000 Mbps)		
Hard Disk	–	No	1 SATA (Up to 2TB)	
USB	–	1 (Portable SSD: Up to 2TB; Flash Drive: Up to 256GB)		
Power Supply	DC 12V 1A	AC 100-240V 50/60HZ 0.6A max	AC 100-240V 50/60HZ 1.5A max	
Size (L x W x H) (cm)	16 x 16 x 3	34 x 21 x 4.4	44 x 25.2 x 4.4	44 x 25.2 x 4.4
Weight	0.3 KG	1.64 KG	2.37 KG	2.38 KG
Mounting	Desktop & Wall-mount	1U Rackmount		
Environment	Operation Range: 0°C to 40°C, 32°F to 104°F Storage Range: -20°C to 65°C, -4°F to 149°F Humidity: 10-90% non-condensing			

* The availability of the P520 PBX model is subject to regional sales policy.

Innovative Modular Design

Customize telephony interfaces as needed and scale up users and concurrent calls when the business grows.



Telephony Module

- S2: 2 FXS Ports
- O2: 2 FXO Ports
- B2: 2 NT/TE BRI Ports
- SO: 1 FXO and 1 FXS Port
- GSM/4G: 1 GSM/WCDMA/4G Channel

Expansion Board

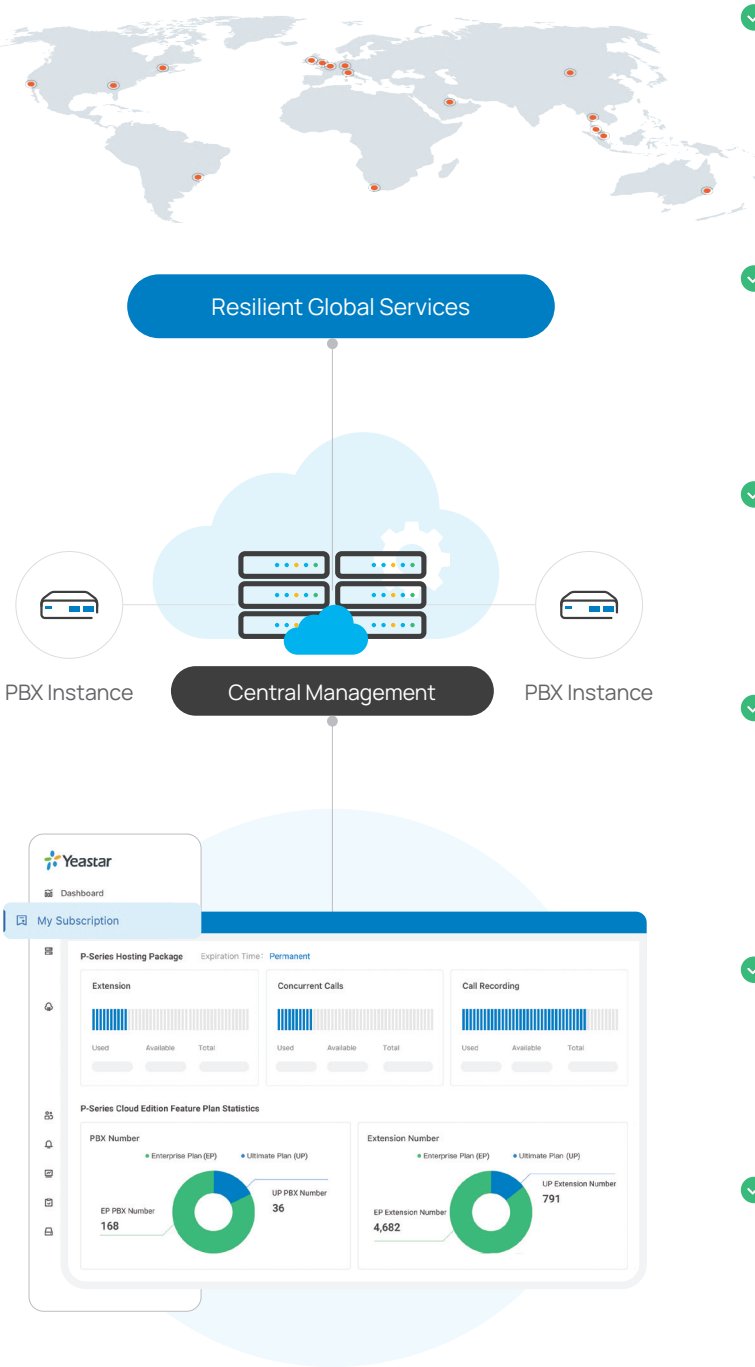
- EX08: 4 Module Slots and 8 Interfaces on the Panel
- EX30: 1 Onboard E1/T1/PRI Interface

Expand System Capacity

- D30 DSP: Add 100 Extensions & 30 Concurrent Calls

UCaaS Service Delivery and Management

Yeastar offers ready-to-go P-Series Cloud Edition hosting and service delivery platforms for MSP, VAR, and other service providers to jump-start hosted voice business and drive revenue as fast as possible. With minimum upfront investment, technical expertise, and training, you can confidently deliver best-of-breed UCaaS while keeping complete ownership of customers.

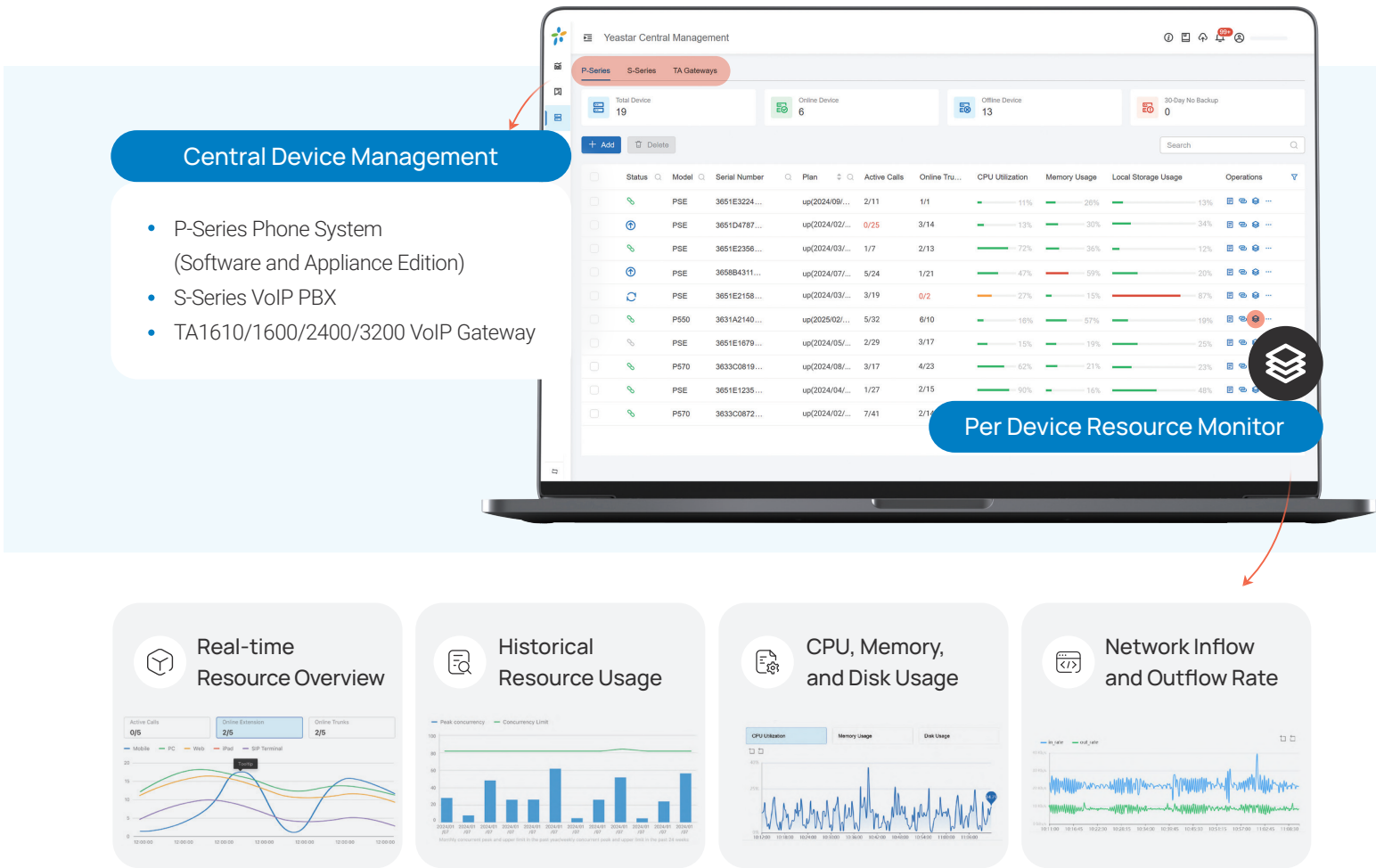


- ✓ **Resilient Global Servers**
Take advantage of our carrier-grade cloud hosting architecture and servers to launch your hosted PBX business. With multiple nodes across the globe, you can select hosted servers closest to your customers.
- ✓ **Easiest Cloud PBX Delivery**
Create Cloud PBX instances, resize capacities, monitor expiration dates, renew a customer, and more—all with clicks.
- ✓ **Service on Autopilot**
Automate PBX provisioning, upgrade, restore, backup, and more with advanced task management, provisioning templates, and file repository features.
- ✓ **Resource Usage Monitor**
Track your customers' real-time and historical usage of PBX resources including extensions, trunks, concurrent calls, and more at a glance for early issue identification and per-PBX capacity planning.
- ✓ **Best-in-Class Security & Uptime**
Take advantage of the highest standard of active/active high availability, load-balancing, SBC, fail2Ban, dynamic defense, and more.
- ✓ **Go at Your Speed**
Scale up/down your PBX hosting capacity on demand. Whether serving tens, hundreds, or thousands of customers, you get a best-fit plan.

Remote Management

For Yeastar Software and Hardware Solutions

Designed to manage Yeastar products before, during and after deployment, Yeastar Remote Management provides an easy-to-use, centralized interface to configure, provision, manage, monitor and troubleshoot Yeastar software PBX, hardware PBX, and gateways individually or in batches, no matter where they are deployed.*



Monitor and Manage

Keep track of your device's critical information and performance data in real-time at a glance.

Configure and Troubleshoot

With one simple click, securely access the administrator portal of your connected devices via encrypted, private tunnel.

Provision, Backup, Upgrade

Schedule tasks to provision, backup, upgrade, or reset your PBX, either individually or in batches, in minutes.

Enterprise-grade Security

Bank-grade encryption, two-factor login authentication, two-way certificate verification, and more to maximize security and reliability.

* The remote management features supported vary by Yeastar product model.

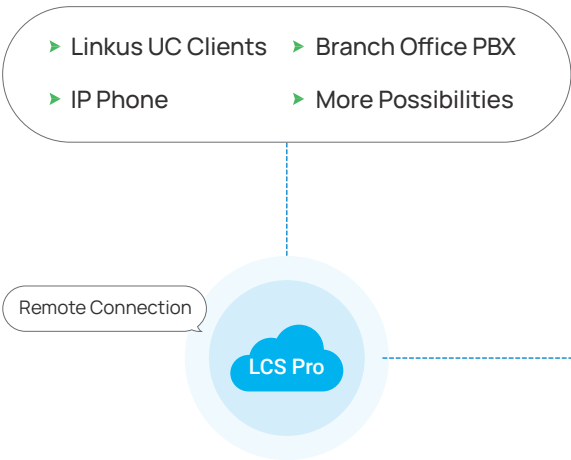
S-Series VoIP PBX

Entry Level Phone System for Small Businesses

Right out of the box with rock-solid hardware & software, optimal UC features, and refined user interface, S-Series VoIP PBX delivers seamless business communications, in a secure and extremely flexible manner.

- Customizable telephony interfaces and scalable users, thanks to the unique modular design
- Full business phone system features plus Linkus mobile and desktop client
- Easy to use and manage
- High levels of compatibility with 3rd-party CRM, Hotel PMS, etc.
- Plug & play with IP phones, gateways & SIP trunks
- Remote management support

Linkus Cloud Service Pro (LCS Pro)



Built for S-Series VoIP PBX, LCS Pro clears all obstacle of remote SIP access & communications. It provides encrypted, instant remote connection for Linkus UC Clients and offers a dedicated PBX domain name (FQDN) for secure, effortless registration of remote SIP endpoints to the PBX. Wherever your teams work and whatever SIP devices you use, rest easy with secure and uninterrupted remote connectivity.

Specifications

Model	S412	S20	S50
			
Users	20	20	50
Max Concurrent Calls	8	10	25
Max FXS Ports	12	4	8
Max FXO/BRI Ports	4	4	8
Max GSM/3G/4G Ports	2	1	4
Max E1/T1/J1 Ports	–	–	–
LAN	1 (10/100 Mbps)		1 (10/100/1000 Mbps)
WAN	–		1 (10/100/1000 Mbps)
Power	DC 12V 3.33A	DC 12V 1A	AC 100-240V 50/60Hz 0.6A max
Size (L x W x H) (mm)	290 x 180 x 33	160 x 160 x 30	340 x 210 x 44
Weight	0.68 kg	0.3 kg	1.48 kg

Yeastar VoIP Gateways

Best VoIP Gateways for SMEs and Service Providers



TA Series Analog VoIP Gateway

Offer 4/8/16/24/32 FXS ports or 4/8/16 FXO ports to connect analog phones, telephone lines, fax machines, etc. to IP networks, preserving existing legacy infrastructure.

- 4/8/16/24/32 FXS ports or 4/8/16 FXO ports
- Advanced and flexible calling rules
- Support various methods to light up the MWI
- Web interface for easy configuration and management
- Interoperable with a wide range of legacy and IP devices
- Best for connecting analog devices to VoIP and providing SIP trunkings for legacy PBX



TG Series VoIP GSM Gateway

Offer 1 to 16 GSM WCDMA/4G LTE channels to line up PBX with cellular trunks, providing fallback or alternative solution for areas with limited landlines or SIP.

- 1 to 16 GSM or 4G LTE channles
- Link up PBX with cellular trunks
- Save costs with mobile-to-mobile calls and SIP trunks
- Send and receive SMS and bulk SMS via Web GUI
- Work as a backup when the landline goes down
- Everything can be easily set up on the Web interface
- High compatibility with IP-PBX and softswitches



TE Series PRI VoIP Gateway

Offer single or dual E1/T1/J1 ports (support up to 60 simultaneous VoIP to ISDN calls) to bring ISDN telephony to VoIP-only phone system and provide dial tone.

- Up to 60 simultaneous VoIP to ISDN PRI calls
- Configurable E1/T1/J1 ports and TE/NT Modes
- Flexible call routings to reduce communication costs
- Simple management with easy-to-navigate Web GUI
- Connect ISDN PBX to VoIP and retain the dialing habits
- Bring ISDN trunks to a VoIP-only phone system
- Compatible with various ISDN PBX and IP-PBX



TB Series BRI VoIP Gateway

Offer 2 or 4 BRI ports to integrate ISDN BRI lines into VoIP systems or enable IP PBX to be connected to the public ISDN network.

- Software configurable TE/NT modes
- ISDN PBX has access to VoIP network
- Preserve investment on PBX infrastructure
- Additional ISDN BRI trunking for IP-PBX
- Cost savings on phone calls via VoIP
- ISDN compliant and proven interoperability
- Compatible with your ISDN PBX, IP-PBX, and softswitch

Digital Value, Delivered.

Easy Open Integrated Future-proof

Business Communications + Customer Experience

Empower Employees

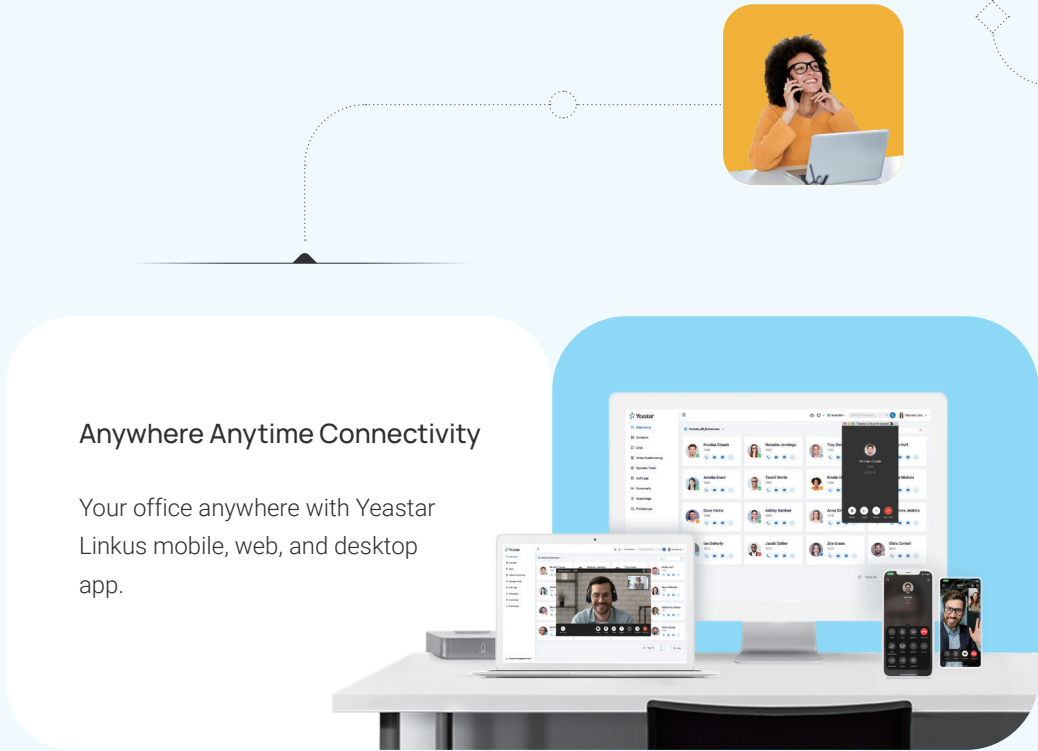
- All communications in one platform: voice, video, messaging, call center, and more.
- Seamless cross-system integration: PBX, phone terminals, CRM, Microsoft Teams, Outlook, etc.
- Easy to use Linkus UC Clients with features that streamline workflow and automate repetitive tasks.

Delight Customers

- Resolve customer queries faster and optimize the experience with advanced call center features.
- Help customers in the messaging channel of their choice.
- Personalized conversations powered by CRM integrations. Always know who is calling or as messages come in.

Remote Working

- Meet dynamic workforce's need with anywhere anytime connectivity and device flexibility.
- Encrypted remote connection for securer system management and usage everywhere.
- Never miss a conversation with true one number reach.



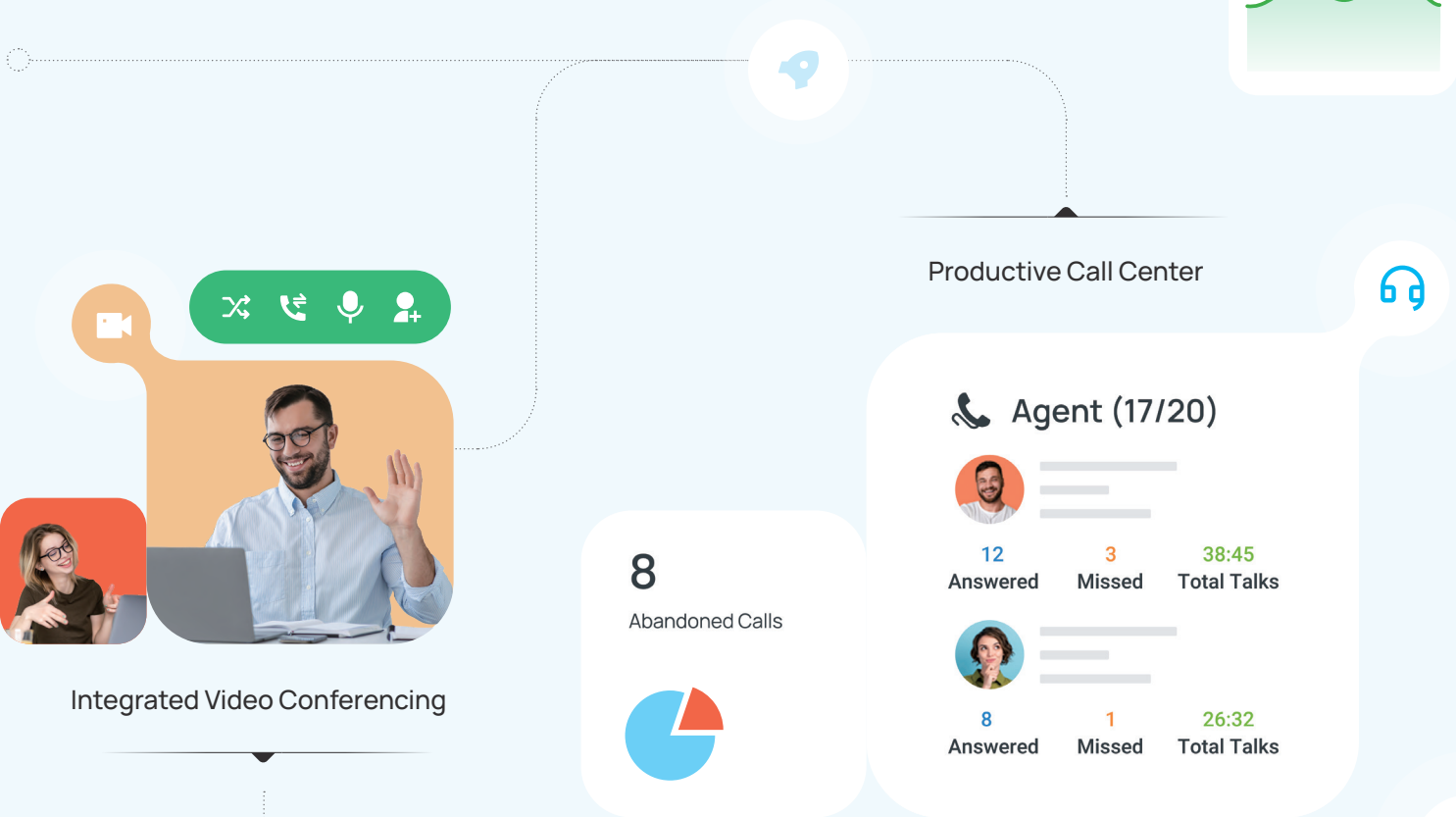
Anywhere Anytime Connectivity

Your office anywhere with Yeastar Linkus mobile, web, and desktop app.



Yeastar Central Management For Yeastar Partners

- Remote monitoring and configuration of Yeastar PBX systems and gateways.
- Hosted PBX & UCaaS service delivery and management.

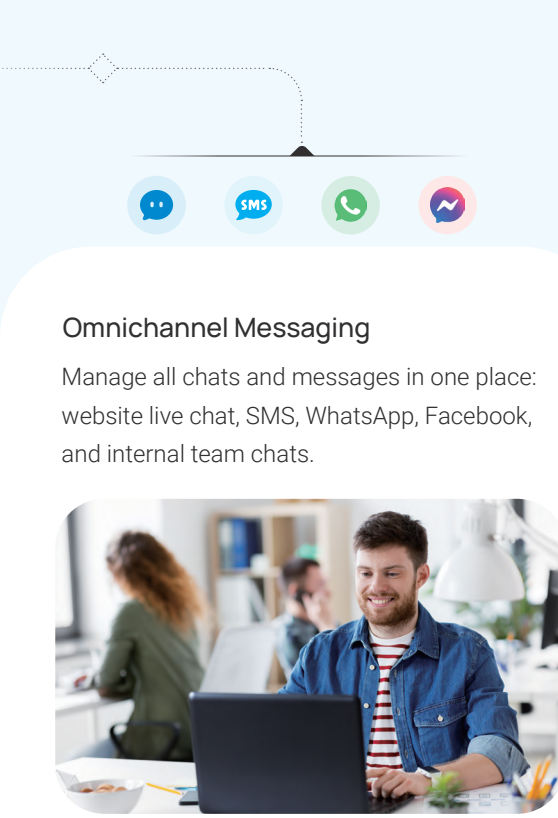


Productive Call Center

Agent (17/20)

12 Answered 3 Missed 38:45 Total Talks

8 Answered 1 Missed 26:32 Total Talks



Omnichannel Messaging

Manage all chats and messages in one place: website live chat, SMS, WhatsApp, Facebook, and internal team chats.